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Senior E-Commerce Integration Consultant

SAP COMMERCE CLOUD · MULESOFT · SALESFORCE · APPLIED AI

■ PROFILE

Senior E-Commerce Integration Consultant with 9+ years bridging enterprise e-commerce platforms with modern API-led integration. Deep SAP Commerce Cloud expertise, production-grade MuleSoft Anypoint proficiency, and growing Salesforce ecosystem confidence. Applies AI-augmented development workflows (GitHub Copilot, Ollama, Claude, OpenAI Codex CLI) daily.

■ EXPERIENCE

01/2025 – Present

Roche Bobois

MuleSoft Integration Specialist

API design and integration on MuleSoft Anypoint Platform for a luxury furniture retailer.

- Designed reusable APIs with Anypoint Studio and Anypoint Code Builder following API-led connectivity principles
- Developed complex DataWeave transformations for data mapping, enrichment, and orchestration
- Built integration flows connecting the e-commerce platform with ERP, CRM, and third-party services
- Integrated Salesforce CRM data flows with MuleSoft for end-to-end business process automation
- Established API specifications, best practices, and governance standards for the integration team
- Adopted AI-augmented development: GitHub Copilot, Ollama-based LLM CLI for commit/PR generation, Claude and OpenAI Codex CLI for code review

01/2022 – 12/2024

Miele

Senior SAP Commerce Cloud Consultant

Cloud-native e-commerce platform optimization and microservices architecture.

- Optimized OCC REST APIs for performance and scalability in a global B2C platform
- Designed microservices on SAP BTP Kyma (Kubernetes)
- Led cloud-native migration from on-premise to SAP Commerce Cloud (CCv2) with zero-downtime deployment
- Implemented CI/CD pipelines with Jenkins; built integration layers to PIM, OMS, and payment gateways
- Mentored the team on agile practices, microservices patterns, and API design

08/2018 – 12/2021

BYK

Technical Lead — SAP Commerce Cloud

Enterprise B2B multi-country platform migration and integration across 15+ countries.

- Led architecture and migration from SAP Hybris 6.7 to Commerce Cloud CCv2 for a multi-country B2B platform
- Designed integrations with SAP ERP, third-party logistics, and payment providers
- Implemented custom OCC APIs for headless commerce
- Performance optimization and technical SEO driving organic traffic growth
- Mentored junior developers on SAP Commerce, Spring, and integration patterns

07/2016 – 07/2018

SEB Group

SAP Hybris Integration Specialist

Multi-brand e-commerce platform integration.

- Integrated international brands (All-Clad, Seb.fr, Krups) into a unified SAP Hybris core platform
- Implemented Vertex tax engine integration for multi-jurisdiction compliance
- Built Salesforce CRM integration with OAuth2 SSO
- Established reusable integration patterns for future brand onboarding

SKILLS

E-COMMERCE	SAP Commerce Cloud (Hybris), CCv2, OCC APIs, Spartacus, SAP BTP Kyma
INTEGRATION & APIS	MuleSoft Anypoint Platform, Salesforce, DataWeave, API-led Connectivity, RAML, OAS/Swagger, REST, SOAP
LANGUAGES & FRAMEWORKS	Java 17, Spring Boot, Spring Security, Spring Integration, JavaScript, Microservices Architecture
DEVOPS & CLOUD	Jenkins, Docker, Kubernetes, CI/CD Pipelines, SAP BTP
DATABASES	MySQL, SAP HANA, PostgreSQL
AI & DEV TOOLS	GitHub Copilot, Ollama (local & cloud LLMs), Claude (Anthropic), OpenAI Codex CLI, Model Context Protocol (MCP)
PERSONAL PROJECTS	Python, TypeScript, FastAPI, React, SQLite

CERTIFICATIONS

2026	GitHub Copilot (GH-300)	Verify ↗
2026	SAP Certified — Solution Architect — SAP Customer Experience	Verify ↗
2026	SAP Certified — Positioning SAP Customer Experience Solutions	Verify ↗
2025	SAP Certified — Business User — SAP Commerce Cloud	Verify ↗
2023	SAP Certified Development Professional — SAP Commerce Cloud Developer	
2018	SAP Certified Associate — SAP Hybris Commerce Business Analyst 6.3	

Currently preparing MuleSoft Anypoint Platform certifications · credly.com/users/brahim-bousnguar

EDUCATION

2015	State Engineer, Computer Science & Business Intelligence — INSEA, Rabat
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LANGUAGES

French — Professional
English — Professional